

# **Title Insurance Innovation** with Data Science



# What is Title Insurance?

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## **Title Means Full and Clear Right to a Property**

Buyers, Sellers, and Lenders need to ensure no other parties have a legal claim on property

### **Europe: Latin Notary**

- Notary has broad responsibilities to ensure clear title
- Notary is penalized for errors, but does not bear financial responsibility for losses

### **US & Canada: Title Insurance**

- Private insurance companies copy and clean public records
- An insurance product pays for all legal issues if any happen
- A required product for most mortgages

## **US Title Insurance Market Structure**



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## **Today's Title Model: Time Consuming and Full of Friction** Costly, Time-Intensive, Manual Processes

**TITLE ORDER 1 Day** 

Phoned in, manually entered

### **TITLE SEARCH 1-3 Days**

Manual collection and review of records

Manual back-and-forth to resolve defects





#### **TITLE CLEARANCE 2-5 Days**

### **PRE-CLOSING 1 Day**

Third party phone call to schedule closing

### **CLOSING/SETTLEMENT 1 Day**

In person paper signing and processing

# How States Title Cuts Time and Cost using Data Science

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## An array of rich real estate data sources exist in the US





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### SEPARATING INSTANTANEOUS AND TRADITIONAL ORDERS USING OUR LIVE PREDICTIVE UNDERWRITING TECHNOLOGY





## Risk prediction vs risk elimination

### **Risk prediction**

- Future hasn't happened yet
- Use historical data to learn risk patterns
- Simulate on blinded data
- Deliver recipe for risk acceptance

### **Risk elimination**

- Past has already happened
- Find all past records
- Eliminate all risk regardless of difficulty/time required to do so
- Make ad-hoc decisions about potential issues

# States Title's Underwriting Approach

Finding the right balance between Risk Prediction and Risk Elimination

### Where possible, eliminate risk instantly

- Find subset of title data sources that are instant
- Use machine learning for risk elimination

# Use risk prediction in cases where it makes sense

- Where title data sources are slow/expensive gather and analyze historical data
- Use machine learning for risk prediction

# Use profitability and consumer experience metrics to decide

- Decide when it makes sense to take on more risk because risk elimination is expensive
- Decide when risk elimination makes sense due to consumer experience or claims