## FORM NL-41 GREIVANCE DISPOSAL

Name of the Insurer: SCOR SE - INDIA BRANCH

Registration No.: FRB/003

Date of Registration with the IRDAI :  $21^{\rm st}$  December , 2016



(₹ in Lacs)

## **GRIEVANCE DISPOSAL**

SI No.	Particulars	Opening Balance *	Additions	Complaints Resolved			Complaints Pending
				Fully Accepted	Partial Accepted	Rejected	
1	Complaints made by customers	•	•	-	-	-	-
a)	Sales Related	-	-	-	-	-	-
b)	Policy Administration Related	-	-	-	-	-	-
c)	Insurance Policy Coverage related	-	-	-	-	-	-
d)	Claims related	-	-	-	-	-	-
e)	others	-	-	-	-	-	-
	Total Number		_	-	_	-	-

2	Duration wise Pending Status	Complaints made by customers	Complaints made by intermediaries	Total
a)	Less than 15 days	-	-	-
b)	Greater than 15 days	-	-	-
	Total Number	-	-	-