

FORM NL-41 GREIVANCE DISPOSAL

Name of the Insurer: SCOR SE - INDIA BRANCH
 Registration No.: FRB/003
 Date of Registration with the IRDAI : 21st December , 2016



GRIEVANCE DISPOSAL							
SI No.	Particulars	Opening Balance *	Additions	Complaints Resolved			Complaints Pending
				Fully Accepted	Partial Accepted	Rejected	
1	Complaints made by customers						Not Applicable
	a) Sales Related						
	b) Policy Administration Related						
	c) Insurance Policy Coverage related						
	d) Claims related						
	e) others						
	d) Total Number						
2	Duration wise Pending Status	Complaints made by customers	Complaints made by intermediaries	Total			
	a) Less than 15 days			Not Applicable			
	b) Greater than 15 days						
	Total Number						